

Product Warranty

Our warranty is valid for 2 years from the date of purchase and covers all manufacturing defects. The warranty is non-transferable and is valid only for the original purchaser. It covers repair or replacement of unusable or defective parts free of charge during the warranty period after inspection and acceptance by Wiid Design.

Please note that natural variations in the colour of cork, timber or concrete, whereby changes in colour under ambient or artificial light, slight variations in dimensions owing to high humidity or dry conditions and the grain of natural materials such as knots in timber, natural cracks or other characteristics of our materials are not covered by the warranty.

The warranty excludes damage resulting from careless or incorrect installation, potential damage from accidents such as that resulting from a fall, impact, natural disaster, fire and, in any case, all defects that cannot be attributed to defects in the manufacture of the product. Moreover, the warranty is not valid if our products are modified or repaired by anyone other than authorized Wiid Design personnel. Damage due to poor upkeep or improper use of the product are not considered defects of manufacture.



Laurie Wiid van Heerden – Director